

PLANNED OUTAGE OF THE MULTICASH SERVICE ON AUGUST 3 – 5, 2012

Dear client,

please be advised of the following interruption of the MultiCash service operation:

From Friday, August 3, 2012, 10:00 p.m. until Sunday, August 5, 2012 to about 10:00 p.m., the bank side of the MultiCash service will be unavailable due to scheduled technical maintenance.

We apologize for the service interruption and any inconvenience this may cause you.

MULTICASH CLIENT SUPPORT

Should you have any questions concerning the MultiCash service of Ceska sporitelna, a.s., please do not hesitate to contact our MultiCash Client Support team on weekdays from 7:00 a.m. to 6:00 p.m. at the following telephone number or e-mail:

+420 956 711 711

multicash@csas.cz

<http://www.csas.cz/multicash>