

## **PLANNED OUTAGE OF THE MULTICASH SERVICE ON APRIL 13 – 15, 2012**

Dear client,

please be advised of the following interruption of the MultiCash service operation:

**From Friday, April 13, 2012, 08:00 p.m. until Sunday, April 15, 2012 to about 08:00 p.m., the bank side of the MultiCash service will be unavailable due to scheduled technical maintenance.**

We apologize for the service interruption and any inconvenience this may cause you.

### **MULTICASH CLIENT SUPPORT**

Should you have any questions concerning the MultiCash service of Ceska sporitelna, a.s., please do not hesitate to contact our MultiCash Client Support team on weekdays from 7:00 a.m. to 6:00 p.m. at the following telephone number or e-mail:

**+420 956 711 711**

**multicash@csas.cz**

**<http://www.csas.cz/multicash>**