

SERVICE LIMITATIONS OF THE MULTICASH SERVICE ON SEPTEMBER 9 – 11, 2011

Dear client,

Please be advised of the following service limitations of the MultiCash service operation:

From Friday, September 9, 2011, 10:00 p.m. until Sunday, September 11, 2011 to about 8:30 p.m., the bank side of the MultiCash service will be partially unavailable due to scheduled technical maintenance.

We apologize for the service interruption and any inconvenience this may cause you.

MULTICASH CLIENT SUPPORT

Should you have any questions concerning the MultiCash service of Ceska sporitelna, a.s., please do not hesitate to contact our MultiCash Client Support team on weekdays from 7:00 a.m. to 6:00 p.m. at the following telephone number or e-mail:

+420 956 711 711

multicash@csas.cz

<http://www.csas.cz/multicash>