

CHANGE OF TELEPHONE NUMBER OF MULTICASH CLIENT SUPPORT AS OF 1 JULY 2010

Dear Client,

We would like to inform you of the forthcoming renumbering of selected telephone numbers of Ceska sporitelna, a.s. This renumbering will also affect the contact telephone number of MultiCash Client Support (M CCS). The existing blue line of M CCS (+420) **844 116 117 will be terminated as of 30 June 2010.**

From 1 July 2010 only the new telephone number of M CCS: (+420) 956 711 711 will be in operation. The new telephone number has been installed and is now working. You can use it immediately.

The information line of Ceska sporitelna Financial Group 800 207 207 will continue to be used.

The renumbering does not include telephone numbers of modem communication of the MultiCash service.

MULTICASH CLIENT SUPPORT

Should you have any questions concerning the MultiCash service of Ceska sporitelna, a.s., please do not hesitate to contact our MultiCash Client Support team on weekdays from 8:00 a.m. to 6:00 p.m. at the following telephone number or e-mail:

+420 956 711 711

multicash@csas.cz

<http://www.csas.cz/multicash>